

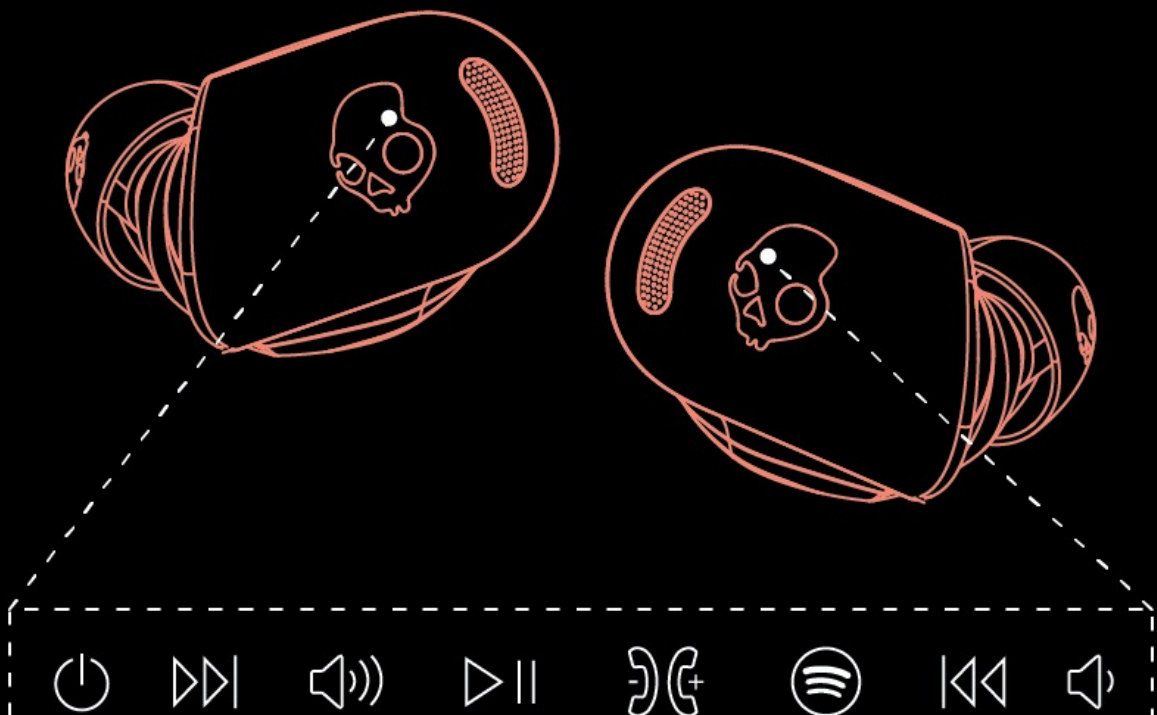


Search the Skullcandy Help Center

SESH ANC ACTIVE

READY TO GET STARTED?

We thought so, and we've made it easy. Take your new earbuds out of the charging case and remove the protective stickers from each charging point.



1

Place earbuds back in the charging case until the LEDs turn yellow or white. Remove them from the case

2

Open Bluetooth settings on your device. Select "Sesh ANC Active" from the list of available devices.

3

Accept any PAIR or OK prompts. Your earbuds will connect to your device. They are now ready to use.

again.

DOWNLOAD THE APP

Personalize your audio experience, access user guides and more through the Skullcandy App.






CONTROLS

SINGLE TAP

-  Play / Pause _____ Either Earbud
-  Answer Call _____ Either Earbud




1 SECOND HOLD

-  End Call _____ Either Earbud
-  Reject Incoming Call _____ Either Earbud
-  Spotify Tap™ _____ Either Earbud

DOUBLE TAP

-  Track Forward _____ Either Earbud

TRIPLE TAP

-  ANC On _____ Either Earbud
-  Stay-Aware Mode On _____ Either Earbud
-  ANC Off _____ Either Earbud



POWER / CHARGE

Remove earbuds from the case to power ON and connect. Place them back into the case to power OFF and charge.

HAVING TROUBLE?

It happens, but don't worry — we're here to help. Check out some common problems below and how to resolve them quickly.

MISSING AUDIO IN ONE EARBUD

Let's re-sync your earbuds. Place them in the charging case and ensure both LEDs turn yellow or white. When removed, both earbuds should play audio. If not, return the earbuds to the case and follow these steps:

- 1 On your device, open Bluetooth settings and turn Bluetooth OFF.
- 2 Remove both earbuds from the charging case. Make sure they are both powered ON.
- 3 Tap BOTH earbuds 4 times. The LEDs will pulse white as the earbuds re-sync. Once successful both earbuds will flash White together 5 times.
- 4 On your device, turn your Bluetooth back ON and select "Sesh ANC Active" in your paired list if they have not automatically reconnected to your device.
- 5 LEDs in both earbuds will flash blue 3 times and a voice prompt will indicate when the earbuds have reconnected to your device.

FULL RESET TO FIX PAIRING ISSUES

- 1 On your device, open your Bluetooth settings and remove "Sesh ANC Active" from your paired devices list. Then turn Bluetooth OFF.
- 2 Remove both earbuds from the case. A tone will indicate that your earbuds are powered ON.
- 3 Press and hold both earbuds for 6 seconds.
- 4 Both earbuds will flash Blue and Amber 3 times, a tone will indicate a successful reset, and your earbuds will enter back into Pairing Mode.
- 5 On your device, open Bluetooth settings and turn Bluetooth ON.
Select "Sesh ANC Active" and accept any PAIR or OK prompts to complete pairing.



For more help and product support visit
Skullcandy.com/Support/SeshANCAActive.

INITIAL POWER ON & CHARGING SUPPORT: POWER ON:

To power Sesh ANC Active on for the first time, remove the stickers covering the charging points on both earbuds. Place the earbuds in the charging case. When both LEDs show amber or white, remove them from the case.

Your earbuds will automatically turn on when you remove them from the case, and they will automatically turn off when you put them back in the case.

To manually turn your earbuds off, tap the skull logo (touch sensor) on each earbud 2 times, then hold for 1 second. (*Tap and release, Tap and release, press and hold for 1 second*)

To turn them back on, press the skull on each earbud for 1 second. **CHARGING:**

With ANC on, Sesh ANC Active holds up to 7 hours of playtime on a single charge. The charging case holds an additional 21 hours of playtime, for a total of 28 hours of listening time.

With ANC off, Sesh ANC Active holds up to 12 hours of playtime on a single charge, and an additional 36 hours in the case, for 48 hours total.

To charge your earbuds, place them in the charging case. The LEDs will pulse amber (0%-40% charging) or white (41%-90% charging) to indicate they are now charging. When they are fully charged the LEDs will show solid white (91%-100% charged).

When your batteries have about 30-45 minutes of playtime remaining (*about 15% charge*), a voice prompt will notify you “battery low” every 10 minutes until they are depleted and powered off.

To check case battery life, open the case lid or plug in the charging cable. The single LED located next to the USB-C charging port will light up and indicate the current case battery level.

PULSING AMBER = 0%-40% PULSING WHITE = 41%-90% SOLID WHITE = 91%-100%

The Sesh ANC Active case can be independently charged, whether the earbuds are in it or not.

With our Rapid Charge feature, a 10-minute charge of the charging case or earbuds will provide more than 2 hours of battery playtime.

CHARGE 10 MINUTES = 2 HOURS INITIAL PAIRING SUPPORT:

FIRST-TIME PAIRING IS EVEN EASIER WITH GOOGLE FAST PAIR FOR ANDROID. AFTER YOU REMOVE YOUR BUDS FROM THE CASE, YOUR ANDROID DEVICE WILL AUTOMATICALLY PULL UP A PAIRING SCREEN. JUST CLICK CONNECT AND YOU'RE PAIRED. IT'S THAT EASY.

BUT DON'T WORRY, BLUETOOTH PAIRING IS STILL A BREEZE NO MATTER YOUR OPERATING SYSTEM.

QUICK START VERSION: (FIRST TIME PAIRING OUT OF THE BOX)

1. To pair to your device for the first time, make sure you've removed the stickers from the charging points and returned the earbuds to the charging case.
2. Now, remove both earbuds from the case. A tone will indicate that your earbuds have powered on and a voice prompt will then say, “Ready to pair.”
3. The LEDs will begin to pulse blue — both are now in Pairing Mode. Open the Bluetooth settings on your device and find “Sesh ANC Active” in

your list of available devices.

4. Select "Sesh ANC Active" and accept the "Pair" or "OK" prompt that may appear on your screen. When pairing is complete, a voice prompt will say "connected" and the earbud LEDs will flash blue 3 times.

LE AUDIO COMPATIBILITY:

Have a device that's LE Audio compatible? During the pairing process, you can select either of the Bluetooth pairing names that are listed on your device, "LEA-Sesh ANC Active" or "Sesh ANC Active." **IF YOU DO NOT HAVE AN LE AUDIO-ENABLED DEVICE AND SELECT THE "LEA-SESH ANC ACTIVE" LISTING, YOU WILL NEED TO FORGET THIS PAIRING AND PAIR IT TO THE STANDARD "SESH ANC ACTIVE."** If you are not sure if your phone is LE Audio compatible, choosing "Sesh ANC Active" is the best approach.

MULTIPOINT PAIRING: PAIR TO A SECOND NEW DEVICE (AFTER THE FIRST TIME PAIRING, WHILE EARBUDS ARE POWERED ON AND CONNECTED)

This feature makes it possible to pair your earbuds with two devices at once. The connection is managed automatically — you won't need to do anything after pairing the second device.

For example — while watching YouTube videos on your laptop, you can take a call on your phone without the hassle of disconnecting from one device to pair with another.

1. To utilize Multipoint Pairing and pair to a second device when you're already powered on and connected to a device, press and hold the skull logo on either earbud for 3 seconds. This will again enter both earbuds into Pairing Mode.
2. The voice prompt will say "Ready to pair", both earbuds will pulse blue, and you can select "Sesh ANC Active" from the available Bluetooth device list. Then accept the prompt that will appear on your screen.
3. Once paired to the second device, you will be able to seamlessly stream from either device as needed.

Now that you've paired to multiple devices, each time you power on your earbuds they will automatically pair to the two most recently paired devices.

WANT TO ADD A NEW DEVICE VIA MULTIPOINT PAIRING? (WHILE ALREADY CONNECTED AND PAIRED TO TWO DEVICES)

- Simply enter into pairing mode while connected to the current two devices, and pair normally to the new device.
- Once connected to the newly added device, the device that was first paired to your earbuds will be disconnected and you will be paired to the two most recently paired devices via Multipoint.
- It's important to note that after powering your earbuds off and back on, the two most recently paired devices will always become the default Multipoint duo.

STREAMING AUDIO WITH MULTIPOINT:

- With your Sesh ANC Active earbuds, you're able to play audio from either paired device at any time, but they will not play simultaneously.
- For example, if you press play on one device while the other is streaming audio, the streaming device will automatically pause and the new device will begin to stream. No need to pause one before starting the other, the connection is managed automatically.

STREAMING AUDIO + PHONE CALLS + PROMPT TONES AND VOICE ASSISTANT WITH MULTIPOINT:

- With your Sesh ANC Active earbuds, if you're streaming audio from one device and get a phone/ Zoom call on the other, the streaming audio will automatically pause, and the call device will take priority.
- Once the call has ended, the audio will then resume on the previously streaming device.
- Similarly, if there is an important notification prompt tone from the device that is not currently streaming, the audio will pause briefly to notify the user, and then streaming will resume normally.
- What happens if I'm currently on an active call and the second device gets an incoming call? You will always need to end the first active call before the second can be answered.
- You will not be able to have two active calls going at the same time.
- If there are no active calls (and not streaming audio) on either device, the first call incoming or outgoing on either device will take priority.
- With your Sesh ANC Active earbuds, the native voice assistant on either device cannot be activated during any sequence of active or outgoing calls but CAN be activated from either device even if one is streaming audio.

QUICK START GUIDE - USER CONTROLS

Sesh ANC Active media controls are ready to keep you connected and in complete control of your Bluetooth-enabled device.

We've also incorporated a simple feedback tone feature that allows you to hear each time you have tapped the touch sensor on your earbud (located on the Skullcandy logo) or when tapping more than one time in a sequence. You will hear a tone or ascending tones to give you better control of your media. They are very subtle and do not

disrupt your listening, easy to hear even while playing music, and the quick sensor response tone will help you quickly learn your way around the controls on your earbuds.

MANUALLY POWER ON: EITHER EARBUD

- Press and hold both earbud touch sensors for one second (1s hold)

MANUALLY POWER OFF: EITHER EARBUD

- Tap either or both earbud touch sensors twice, and then press and hold for one second (2x tap, then 1s hold)

PLAY / PAUSE / ANSWER CALL: EITHER EARBUD

- Tap either earbud sensor once (1x tap)

END / REJECT INCOMING CALL: EITHER EARBUD

- Press either earbud sensor for one second (1s hold)

ACTIVE NOISE CANCELING / STAY-AWARE MODE ON/OFF: EITHER EARBUD

- To toggle through turning ANC On, ANC Off, and Stay-Aware Mode On, tap either earbud sensor three times (3x tap)
- Tap either earbud sensor three times again to continue toggling the different hearing modes (3x tap)

ENTER BLUETOOTH PAIRING: EITHER EARBUD

- Press and hold the touch sensor on either earbud for 3 seconds (3s hold)

ACTIVATE SPOTIFY TAP™: EITHER EARBUD

- To directly access Spotify, press the touch sensor on either earbud for 1 second (1s hold)

SPOTIFY TAP™

We've partnered with Spotify to create an instant path to your music through a simple sensor press right out of the box.

Once you've paired your earbuds to your device, touch and hold the touch sensor on either earbud for 1 second to play a recommendation based on your listening taste. Touch and hold again for 1 second for the next recommendation made just for you. To set this shortcut, make sure your Spotify app is up to date.

CLEAR VOICE SMART MIC

Sesh ANC Active is equipped with a Clear Voice Smart Mic. It uses artificial intelligence to isolate your voice and reduce background noise on phone calls, so the person on the other end of your call hears you loud and clear.

Clear Voice Smart Mic is especially effective at eliminating discontinuous noise — the kind of background chatter you'd find in a crowded coffee shop or airport.

This means that whoever you're speaking with, whether you're on the move or sitting at your computer, will be able to clearly hear your voice in nearly any situation.

THE SKULLCANDY APP

To unlock and control all of the incredible Sesh ANC Active features, scan the QR code found on the front of your packaging, in your Quick Start Guide or User Guide, and download the Skullcandy app.

Once you have paired your earbuds to your device, open the Skullcandy app and it will automatically link to your earbuds.

You can use the app to:

- Customize and turn on/off the Adjustable Active Noise Canceling and Stay-Aware Modes
- Create your own Mimi® Personal Sound EQ profile
- Set your own Custom Button Functions
- Select preset EQ Modes (Music, Bass Boost, Podcast)
- Create and activate your Custom 5-Band EQ Mode
- Toggle the Low-Latency Audio Mode on/off to improve performance for gaming or streaming your favorite videos
- Turn your earbuds into a camera remote with the Take Photo feature
- Turn on/off Multipoint Pairing
- Access User Guides and Troubleshooting information

ADJUSTABLE ACTIVE NOISE CANCELLING AND STAY-AWARE MODE

Sesh ANC Active features both Adjustable Active Noise Cancellation and Stay-Aware Mode. Active Noise Canceling (ANC) will always be turned on as your default setting when you power on and pair your earbuds together.

A slider in the Skullcandy app allows you to customize your ANC and Stay-Aware Mode levels up or down to quiet the noise and focus on what you're listening to or amplify the sounds around you. Once adjusted in the app, your chosen level will remain when you turn the earbuds off and on again.

When you're looking for some quiet, the Adjustable Active Noise-Cancelling feature tunes out the surrounding noise to let you hear your music as intended.

Adjustable Stay-Aware mode is just the opposite. It's especially useful when you want to hear more of your surroundings and keep both earbuds in. Stay-Aware mode is great for busy environments or for working out because it increases your awareness of what's around you.

To toggle through ANC On, ANC Off, and Stay-Aware Mode, tap either earbud sensor 3 times and you will hear the corresponding voice prompt. Repeat tapping 3 times to toggle again. And again.

(i.e. Since you will always start with "Noise Cancelling on", you will tap either earbud 3 times to turn "Noise Cancelling OFF" (both ANC and Stay-Aware Modes are OFF), and then repeat this 3 times tap to turn on "Stay-Aware Mode".)

Pro Tip: You must have both earbuds connected to activate ANC and Stay-Aware Mode.

PERSONAL SOUND BY MIMI®

Personal Sound technology allows you to tune the earbuds to your unique hearing.

It's like having prescription glasses for your ears — it will allow you to hear your music exactly as it was meant to sound.

In the Skullcandy App, locate your earbuds and toggle Personal Sound on. Follow the prompts to take the quick audio test. You'll be asked whether you hear a sound. Simply answer "yes" or "no" and complete the test for both ears.

After you've completed the test, the app will create a personal sound profile that's matched perfectly to your unique hearing. It may allow you to hear sounds and layers in your music that you've never heard before.

You can turn your Personal Sound profile on/off in the app if preferred. And don't worry if you share your earbuds, you can also create sound profiles for different users and switch between them anytime.

CUSTOMIZE BUTTON FUNCTIONS

Some default and other unassigned button settings can be re-configured through the Skullcandy app to allow you to make your earbud controls more intuitive to you.

The user interface actions on the touch sensor that you can configure to your preferred control settings are:

- Single tap (1x)
- Double tap (2x)
- Triple tap (3x)
- One second hold (1s)

The function controls that can be customized in the Skullcandy app are:

- Play, Pause, Answer Call
- Track Forward
- Track Back
- Volume Up
- Volume Down
- Activate Assistant
- Spotify Tap™

- Take Photo
- Adjustable ANC & Stay-Aware Mode ON or OFF

PRESET EQ + CUSTOM 5 BAND EQ

To help you get the best sound quality from your content, Sesh ANC Active features 3 preset EQ modes + 1 Customizable 5-Band EQ (Custom EQ Mode):

- Music Mode
- Bass Boost Mode
- Podcast Mode
- Custom EQ Mode

TO SWITCH BETWEEN EQ MODES, OPEN THE SKULLCANDY APP AND SELECT YOUR PREFERRED AUDIO SETTING. A VOICE PROMPT WILL NOTIFY YOU EACH TIME YOUR EQ MODE CHANGES.

Your default EQ setting is Music Mode, which is great for general listening.

Bass Boost Mode increases the low frequencies for a bass-heavy audio experience.

Podcast Mode removes most of the bass response and is great for podcasts or audiobooks.

You also have the ability to create your own Custom EQ Mode. This is a 5 band Equalizer that allows you to adjust the low, mid low, mid, mid high, and high sound frequencies to your preferred levels, personalizing your sound experience.

LOW-LATENCY AUDIO MODE

In the Skullcandy app, you're able to turn on and off Low-Latency Audio Mode. Sometimes, while gaming or watching videos, you'll notice delays (latency) between audio and video. This mode reduces these delays so your picture and sound stay in perfect sync, creating the ideal lag-free experience.

Pro Tip: To maintain a stable connection, turn Low-Latency Audio Mode Off when your phone does not have a direct line of sight to your earbuds or headphones – like when you put your earbuds in your pocket or pack, for example.

TAKE PHOTO The Take Photo feature allows your earbuds to act as a wireless remote for your device's camera.

Just set one of the custom button settings to the Take Photo feature in the Skullcandy app, and then open the camera on your device.

As long as your earbuds are linked with the device and app, your custom button setting will take a picture or start and stop recording on command.

For best results, use the earbud as the remote in your hand and set the timer in your camera's settings so there is a few seconds delay before snapping the photo.

ACTIVATE YOUR VOICE ASSISTANT

Who do you ask for help? Siri? Bixby? Google Assistant? Unlike proprietary earbuds, Skullcandy earbuds work with any assistant.

Simply visit the Skullcandy app to customize this button function to a UI command, you'll then be able to activate your device's local assistant anytime.

SOLO AND STEREO MODES:

Sometimes you want to be able to hear your music, but still hear what's going on around you. When you want to do that, you can use just one earbud.

We call this Solo Mode. Both the left and right earbuds of Sesh ANC Active can be used in solo mode.

To use Solo Mode and you've previously paired to your earbuds, simply remove either earbud from the charging dock and this solo earbud will function with both phone calls and music.

If you are initially pairing only one earbud, simply follow the same initial pairing steps above and you're good to go.

To use both earbuds again, simply remove the other bud from the dock at any time, you will hear the power on “pling” tone, and your audio begins to seamlessly stream back into Stereo mode.

FIT: Sesh ANC Active fits comfortably and securely in your ear. Here’s how to get the best fit.

First, place the bud in your ear at an angle, then rotate minimally to the front or back to secure it in place. Your earbuds should feel comfortable and stable.

For optimal acoustic performance, you also want to be sure your ear gel creates a nice seal just inside your canal.

Sesh ANC Active comes with 3 sizes of ear gels to help you find the best fit. Try each size provided to see which fit works best for you.

HAVING TROUBLE? DON'T RETURN TO THE STORE AND LET US HELP! NO AUDIO IN ONE EAR?

Let’s re-sync your earbuds by first placing both of them into the charging case and ensure the LEDs on the earbuds both turn amber or white. Then simply remove both earbuds together. If the stereo audio stream hasn’t been fixed, please follow the steps below.

1. On your device, open the Bluetooth settings and turn Bluetooth OFF.
2. Remove both earbuds from the charging case and ensure they are both powered ON.
3. Tap the touch sensor on both earbuds four times simultaneously. The earbud LEDs will slowly flash white as they re-sync, followed by five quick white flashes that will indicate a successful true wireless sync between your earbuds.
4. On your device, open the Bluetooth settings again and turn ON, then select your previously paired “Sesh ANC Active”.
5. You will hear the “Connected” voice prompt which indicates a successful pairing to your device.

IF YOU ARE STILL HAVING PAIRING ISSUES, PLEASE FOLLOW THESE INSTRUCTIONS BELOW TO RESET YOUR EARBUDS TO GET THEM STREAMING CORRECTLY.

1. Remove “Sesh ANC Active” from your Bluetooth Paired Device list settings, and then turn the Bluetooth OFF.
2. Remove BOTH earbuds from the charging case, a tone will indicate your earbuds are powered ON.
3. Press and hold BOTH the right and left earbud sensors for six seconds until you hear two tones.
4. Both earbuds will flash amber and blue, a tone will indicate a successful reset and a voice prompt will say “Ready to Pair” as your earbuds flash white and enter back into Pairing Mode.
5. On your device, open your Bluetooth settings and turn Bluetooth ON. In the available devices list, select “Sesh ANC Active” and accept the “Pair” or “OK” prompt that appears on your screen. When pairing is complete, a voice prompt will say “Connected” and the LEDs on your earbuds will flash blue three times.

EARBUDS OR CASE NOT CHARGING PROPERLY?

Issue: Not seeing the red LED indicator on the earbuds when you’ve placed your Sesh ANC Active back into the charging case, or the charging case LED not turning on when your USB-C cable is plugged in?

Solution:

1. Check to see if any debris is blocking the charging pins at the bottom of the case, on the earbuds, or in the USB-C plug or port.
2. Check to see if the removable in-ear gels have been twisted or are falling off. This could be keeping the earbuds from sitting correctly in the case. If you’re having a hard time closing the lid completely, it is likely because the earbuds are not set correctly or the ear gels are interfering.
3. Make sure the charging cable is properly inserted into a suitable power source.
4. Check the battery level LED on the charging case to ensure the case is holding a charge.

IMPORTANT – IF YOUR EARBUDS ARE NOT AUTOMATICALLY POWERING OFF OR CHARGING WHEN PLACED INTO THE CASE, PLEASE ENSURE THAT THE CASE BATTERY ISN'T COMPLETELY DRAINED.

FREQUENTLY ASKED QUESTIONS PLAYTIME / BATTERY LIFE & CHARGING:

HOW LONG DOES THE SESH ANC ACTIVE BATTERY LAST?

- With ANC ON, there are 7+ hours of playtime in the earbuds, and up to 30+ hours in the case, allowing 28+ hours of total playtime.
 - Earbuds = 7+ Hours
 - Case = 21+ hours
 - Total = 28+ Hours
- With ANC OFF, there are 12+ hours of playtime in the earbuds, and up to 36+ hours in the case, allowing 48+ hours of total playtime.
 - Earbuds = 12+ Hours
 - Case = 36+ hours
 - Total = 48+ Hours

WHAT IS THE TOTAL CHARGING TIME FOR SESH ANC ACTIVE VIA THE PROVIDED USB-C CHARGING

CABLE?

- Your earbuds will charge to full capacity in just about 1 hour and your case will take just 2 hours.

DOES SESH ANC ACTIVE HAVE SOME SORT OF FAST CHARGE?

- Yes, Sesh ANC Active has Rapid Charge technology via the provided USB-C cable and internally for the earbuds.
 - 10-minute charge of the earbuds = 2+ Hours Playtime (2.9 hours)
 - 10-minute charge of the case = 3+ Hours Playtime (3.8 hours)

CAN I CHARGE SESH ANC ACTIVE WITH MY SKULLCANDY POWER ACCESSORIES/PC/LAPTOP?

- Yes. Pretty much all USB-A or USB-C charging ports will work to charge your Sesh ANC Active charge case.

DURABILITY: IP67-RATED, FULLY WATERPROOF CAN I USE SESH ANC ACTIVE FOR WORKING OUT?

- Absolutely, they were built to take on any and ALL indoor and outdoor adventures! The Sesh ANC Active dual materialization front housing creates a secure, stable, and comfortable fit, but best of all they are sweat and waterproof (IP67). That means you can fully submerge your earbuds in water up to 1 meter for 30 minutes (testing conditions). Take them out in just about any outside condition. They will definitely work through your sweatiest exercise session. We just want you to be sure that you dry them off before putting them back into the charging case.

FEATURE DETAILS: LE AUDIO

Staying ahead of the curve, Skullcandy's Sesh ANC Active is LE audio enabled with the latest in Bluetooth low energy radio technology to ensure the most stable and efficient connections available, improved power consumption and audio codec, and lots of new capabilities with compatible devices in the future!

SPOTIFY TAP™

DO I NEED TO BE LINKED WITH THE SKULLCANDY APP FOR THIS FEATURE TO WORK?

- No, this feature is set up in your default UI settings as a 1s press on either earbud touch sensor.
- However, you may also customize this button action within the app.

DO I NEED TO HAVE THE SPOTIFY APP DOWNLOADED ON MY DEVICE FOR THIS FEATURE TO WORK?

- Yes, you will need to have the Spotify app downloaded on your device as well as an active registered account.

PERSONAL SOUND BY MIMI® WHAT IS PERSONAL SOUND BY MIMI®?

- Personal Sound technology allows you to tune the earbuds to your unique hearing.
- It's like having prescription glasses for your ears — it will allow you to hear your music EXACTLY as it was meant to sound.

DO I NEED THE SKULLCANDY APP TO ACCESS THIS FEATURE?

- Yes, connect, open the Skullcandy app, and toggle Personal Sound on. Follow the prompts to take the audio test.
- You will be asked to press and hold the earbud button while a tone is played. Once you no longer hear the tone you will simply release the button, and you will complete the test for both ears/earbuds.

IS THIS FEATURE ALWAYS ON AFTER COMPLETING THE HEARING TEST AND CREATING MY PERSONAL SOUND PROFILE?

- You can turn your Personal Sound profile on/off in the app at any time and create more than one profile if you're sharing your earbuds with others.

CLEAR VOICE SMART MIC

HOW DOES THIS FEATURE HELP MY CALL QUALITY THROUGH AI NOISE REDUCTION ALGORITHMS?

- This feature will limit all surrounding noise so that when you're on a call, the person on the other end will hear you loud and clear!

MULTIPOINT PAIRING

IF I DON'T WANT TO PAIR SEAMLESSLY TO TWO DIFFERENT DEVICES AT ONCE, WHAT DO I DO?

- If having two devices paired is too confusing or unnecessary, simply go into the Skullcandy app and disable this feature so you'll only be able to pair to one device.

CUSTOM BUTTON ACTIONS & FUNCTIONS HOW EASY IS IT TO CUSTOMIZE MY EARBUD CONTROLS?

- This is done very easily through the Skullcandy app, where you customize both your LEFT and RIGHT earbud controls independently.

WILL MY CUSTOM BUTTON ACTIONS/FUNCTIONS BE SAVED EVEN IF I POWER OFF/RESTART MY DEVICE?

- Yes, once your controls are customized in the Skullcandy app they will be saved until you make changes.

IF I GET A NEW PHONE AND NEED TO RE-DOWNLOAD THE APP, WILL MY CONTROLS SAVE?

- No, you will need to re-link to the app and customize your button actions again.

IF I SWITCH DEVICES FROM MY PHONE THAT HAS LINKED TO THE APP, TO A DEVICE THAT DOES NOT HAVE THE SKULLCANDY APP, DO MY CUSTOMIZED BUTTON FUNCTIONS STILL WORK?

- No, you will revert to the default UI controls and will not have the Skullcandy features such as custom button functions.

TAKE PHOTO I DON'T UNDERSTAND, WHAT IS THE TAKE PHOTO FEATURE?

- This feature will allow your earbud to become a wireless remote for your phone's camera. Simply customize this button function in the Skullcandy app, open your camera app on your phone, and press the button action to activate the camera shutter wirelessly! That means you can take still photos or start/end a video with a simple press of your earbud's button.
- Great for group shots and selfies without having to set your phone and race against the timer.

DO I NEED TO SET UP THIS FUNCTION AS A CUSTOM BUTTON ACTION?

- Yes, this is not a default UI setting, so you will need the Skullcandy app and a Skullcandy-enabled product to use the Take Photo feature.

DO I NEED A SPECIAL CAMERA APP FOR THIS TO WORK?

- No, this feature will work directly with your phone's existing camera and will utilize the existing shutter settings.

CONNECTION: WHAT IS THE BLUETOOTH RANGE OF THE SESH ANC ACTIVE?

- You will be able to listen up to 30+ feet (10+ meters) away from your paired device, though your connection experience may vary based on your environment.

CAN I CONNECT SESH ANC ACTIVE TO A COMPUTER?

- Yes, as well as to a phone, tablet, MP3 player, laptop, or anything else with a Bluetooth connection.

CAN I USE SESH ANC ACTIVE WITH A PS4/XBOX ONE/SWITCH?

- Xbox One: No
- Switch: Yes
- PS4/5: No (but they will if you have a separate BT transmitter dongle)

WHICH VERSION OF BLUETOOTH DOES SESH ANC ACTIVE USE?

- It uses Bluetooth® version 5.3

WHEN ON A CALL OR LISTENING TO MY CONTENT, WILL I HEAR AUDIO IN ONE OR BOTH EARBUDS?

- Sesh ANC Active has stereo (both earbuds) calling and streaming so you'll always hear the caller or your content in both ears.
- You have the option to use only one earbud (left or right side) if you prefer Solo Mode in some situations.

CAN I USE SIRI/GOOGLE ASSISTANT/ALEXA WITH MY SESH ANC ACTIVE?

- Yes. When paired to your device, you can activate your local voice assistant feature at any time by tapping the left earbud four times.

WARRANTY: WHAT HAPPENS IF MY EARBUDS BREAK OR ARE LOST?

- If it is a manufacturer's defect, Skullcandy has you covered with a 1 Year Limited Warranty.

Was this article helpful?

✓ Yes

✗ No

0 out of 4 found this helpful
